

PIL e-Service
Enquiry on Detention &
Demurrage

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Version 1.0

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Document Information

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1. Overview

E-Service provides the essential functionality that brings services information & communication which customers can enjoy the benefits of better shipment visibility on total detention / demurrages granted or incurred for the shipment.

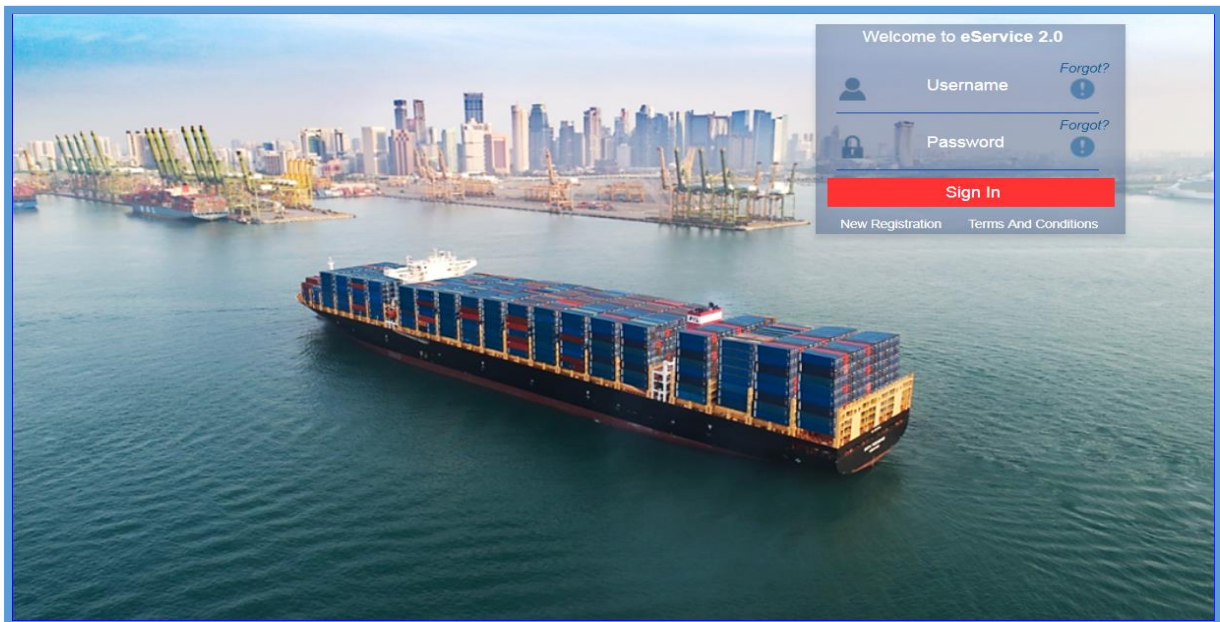
1.2. User Manual

This is to provide guideline to user enquiry on Detention & Demurrages granted or incurred for Inbound & Outbound shipment.

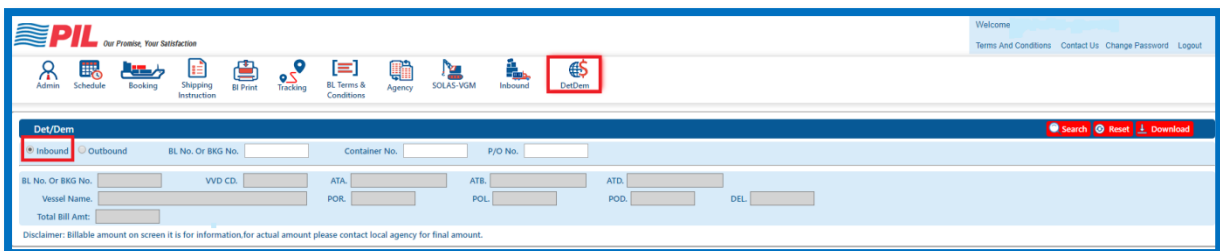
2. E-Service

2.1. Customer Login

To login into E-Service, follow <https://esvc.pilship.com/>



2.2 Featured Icon



When User access to DET/DEM, screen will be display as above and featured icons will be displayed on the header. Either one of fields should be mandatory BL Nos or Bkg Nos / Container No /n PO No.



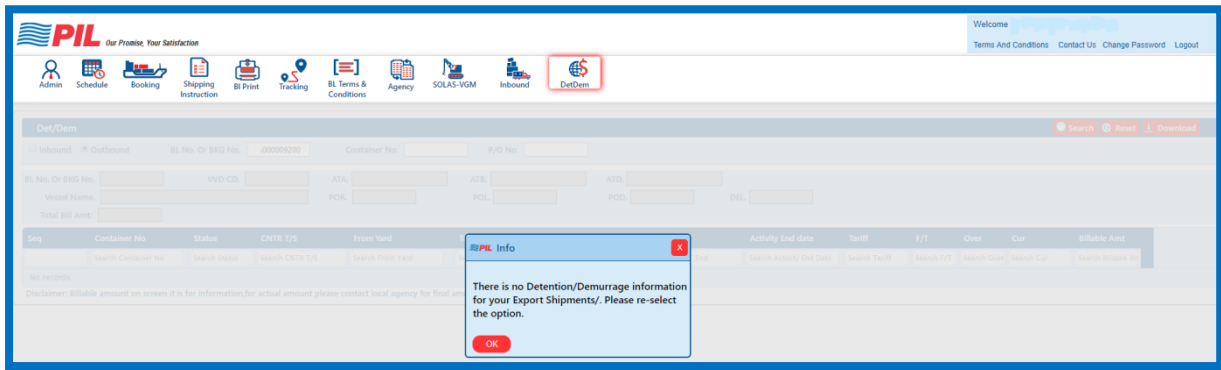
Note:

There will be validation check when User selects option on Inbound and Outbound.

A) Inbound - System will validate that User is valid shipment's Consignee or Notify Party.

B) Outbound - System will validate that User is valid shipment's Shipper or Forwarder.

No validation check if User is the shipment's Contract Party.




There will be pop up message to inform User that if there is no Inbound/ Outbound Shipment for the User.

2.3 Parameter Search

This is the Search Parameters which explains the detail of each field.

SEQ.	PARAMETER NAME	DESCRIPTIONS
1	B/L NO or BKG NOS	Bill of Landing Number or Booking Number
2	Container NO	Container Number
3	P/O NO	PO Number
4	VVD CD	Vessel Voyage
5	Vessel Name	Vessel Name
6	ATA	Actual Vessel Arrival
7	ATB	Actual Vessel Berth
8	ATD	Actual Vessel Departure
9	POR	Place of Receipt
10	POL	Port of Loading
11	POD	Port of Discharge
12	DEL	Place of Delivery
13	Total Bill AMT	Total of Billable Amount

User may provide the required search criteria and click  .

Search results will be displayed based on the provided search criteria.

3. Parameter Descriptions

3.1 Data Retrieval

This is the Data Status which each explains the selected criteria.

SEQ.	DATA STATUS	DESCRIPTIONS
1	SEQ	Record Sequence Number
2	Container NO	Container Number
3	Status	Status of Detention / Demurrage Charged U – Unfinish L - Long Staying N – No Charge F – Finish I – Invoiced C- Confirmed
4	CTNR T/S	Container Type / Size
5	From Yard	Location of the Container
6	To Yard	Location of the Container
7	F/T Start	Free Day Start Date
8	F/T End	Free Day End Date
9	Activity End Date	Container Movement End Date
10	Tariff	Tariff Type DEM – Demurrages DET – Detention DET + DEM – Detention and Demurrages DEM + DET – Demurrages and Detention
11	CUR	Currency
12	Billable AMT	Billable Amount for the Detention / Demurrage